

# CITY OF VIENNA

203 West Cotton Street  
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Vienna, Georgia 31092  
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## WATER AND WASTEWATER RATES AND CHARGES

**WHEREAS** the City of Vienna has established a water and wastewater utility to provide for supply of potable water and to provide for sewage collection and disposal in the community; and

**WHEREAS** an updated Business Plan in conjunction with a Water and Wastewater Rate Analysis was preformed for the City of Vienna by Georgia Rural Water Association and was accepted by action of the City Council on August 24, 2020; and

**WHEREAS** the Council of the City of Vienna has adopted a water and wastewater ordinance, which provides for establishment and revision of charges for water and wastewater services to be accomplished by resolution of the City of Vienna.

**NOW THEREFORE BE IT RESOLVED** that the scheduled rates for water and wastewater services shall be as follows:

## The City of Vienna Water and Wastewater Rates

### Monthly Rates and charges.

Monthly Billing Rates and Charges for Water		
Base Charge of \$4.70 per ERU* Inside the City		
Base Charge of \$6.11 per ERU* Outside the City		
Debt Service Charge of \$6.30 per ERU* Inside and Outside the City		
Administration Charge of \$2.00 per Account Inside and Outside to City		
Quantity	\$/1000 gal Inside the City	\$/1000 gal Outside the City
1 to 2,000 gallons	3.05	3.97
2,001 to 5,000 gallons	3.35	4.36
5,001 to 10,000 gallons	3.85	5.01
10,001 to 20,000 gallons	4.00	5.20
20,001 to 50,000 gallons	4.25	5.53
Over 50,000 gallons	4.50	5.85

Monthly Billing Rates and Charges for Wastewater		
Base Charge of \$6.82 per ERU* Inside the City		
Base Charge of \$8.86 per ERU* Outside the City		
Debt Service Charge of \$7.00 per ERU* Inside and Outside the City		
Quantity	\$/1000 gal Inside the City	\$/1000 gal Outside the City
1 to 2,000 gallons	4.58	5.95
2,001 to 5,000 gallons	4.86	6.31
5,001 to 10,000 gallons	5.58	7.26
10,001 to 20,000 gallons	5.80	7.54
20,001 to 50,000 gallons	6.16	8.01
Over 50,000 gallons	6.53	8.48

ERU = Equivalent residential unit

**Debt Service:**

The bond amount for water and wastewater projects funded by Georgia Environmental Facilities Authority (GEFA), USDA Rural Development and other revenue bonds including all engineering fees and set up fees shall be shown as a separate line item on the water and wastewater bill.

**Administration Charge:**

An administration charge of two (2) dollars (\$2.00) will be charged to each account for meter reading, the preparation of the water and wastewater bill and other administrative duties.

**Overhead Sprinkler Systems:**

The charge for any overhead sprinkler systems installed in any facilities inside and outside the city limits other than single family residences shall be fifteen dollars (\$15.00) per month for any area up to and including ten thousand (10,000) square feet and one dollar and fifty cents (\$1.50) per additional one thousand (1,000) square feet.

**FIRE HYDRANT METER CHARGES:**

The charge for having a fire hydrant meter within the city and county limits shall be a refundable deposit of \$650.00. The deposit will be refunded when said meter is returned in good condition, normal wear and tear is expected and is acceptable. A base charge/availability charge of thirty-four dollars (\$34.00) shall be charged each month the meter is in the possession of the person or company using said meter. The meter shall be read in accordance with the reading of all other water meters in the system and the customer billed according to the adopted cost per thousand gallons for water.

**BULK WATER CHARGES:**

A base charge/availability charge of thirty-four dollars (\$34.00) shall be charged each time a customer uses the City's water department shop for filling and the adopted cost per thousand gallons for water applies.

**Tap-In Fees:**

Water and wastewater tap-in fees shall be charged on the basis of residential units or equivalent residential units according to the tap-in fees listed hereinafter. Any fractional units resulting from the calculation of equivalent residential units shall be treated as a whole unit. In addition to the tap-in fees, installation fees shall be charged in accordance with schedules listed hereinafter. Installation fees shall cover only connection to existing mains that are adjacent to location to be served; the actual costs of any extensions necessary shall be charged in addition to tap-in and installation fees. All fees and charges shall be paid by the customer or customers at whose request the connection is made.

Water tap-in fees shall be charged as follows:

- Inside the city: Five hundred dollars (\$500.00) for each residential unit or equivalent residential unit.
- Outside the city: Six hundred fifty dollars (\$650.00) for each residential unit or equivalent residential unit.

The water tap-in fee for connecting to water mains for irrigation purposes shall be as follows:

		Inside <u>City Limits</u>	Outside <u>City Limits</u>
3/4"	Tap	\$ 500.00	\$ 650.00
1"	Tap	\$ 600.00	\$ 780.00
1½"	Tap	\$ 1,500.00	\$ 1,950.00
2"	Tap	\$ 2,500.00	\$ 3,250.00

The water tap-in fee for connecting to water mains for fire protection purposes shall be as follows:

		Inside <u>City Limits</u>	Outside <u>City Limits</u>
2"	Tap	\$ 1,000.00	\$ 1,300.00
3"	Tap	\$ 2,500.00	\$ 3,250.00
4"	Tap	\$ 4,500.00	\$ 5,850.00
6"	Tap	\$ 5,000.00	\$ 6,500.00
8"	Tap	\$ 6,500.00	\$ 8,450.00
12"	Tap	\$10,500.00	\$13,650.00

Sewer tap-in fees shall be charged as follows:

Inside the city: Eight hundred fifty dollars (\$850.00) for each residential unit or equivalent residential unit.

Outside the city: One thousand one hundred five dollars (\$1,105.00) for each residential unit or equivalent residential unit.

**INSTALLATION FEES:**

The director may authorize licensed master plumbers and/or licensed utility contractors to install connections to water or wastewater facilities upon written application. Water meters shall be supplied to authorized licensed master plumbers and/or licensed utility contractors at cost; all other related accessories for water or sewer connections may be supplied to authorized licensed master plumbers and/or licensed utility contractors. The director may require prepayment of installation fees as listed herein or at the time of completion the reimbursement of actual costs for any installations not specifically covered. All work done by other than city personnel shall be done only under the supervision of licensed master plumbers and/or licensed utility contractors authorized to perform such work. The director shall require that all installations are performed in accordance with specifications and/or standards conforming to sound engineering practices; in the event that such installations are not made in accordance with specifications and/or standards, the director may require the installation to be corrected or removed and reinstalled as necessary.

Water installation fees for making taps into the city water mains or water lines and installing water meters or providing water meters for plumbers to install shall be charged on the basis of reimbursement to the city for all actual costs incurred in making such installations.

Sewer installation fees for making connections to the city sewerage system and installing service lines shall be charged on the basis of reimbursement to the city for all actual costs incurred in making such connections.

An inspection fee of one hundred fifty dollars (\$150.00) for each water connection and one hundred fifty dollars (\$150.00) for each sewer connection shall be charged when a licensed master plumber makes such connections.

Installation fees for installations requiring additional facilities including but not limited to manholes or flow metering installations shall be charged on the basis of reimbursement to the city for all actual costs incurred in making the installation.

Charges for any installation not covered in standard pricing shall be calculated in accordance with the following schedule:

Type	Basis	Rate
Staging	Per installation	\$ 300.00
Labor	Per hour	\$ 100.00
Backhoe w/operator	Per hour	\$ 250.00
Small Backhoe w/operator	Per hour	\$ 150.00
Trencher w/operator	Per hour	\$ 85.00
Dewatering Pump	Per hour	\$ 50.00
Air compressor	Per hour	\$ 50.00
Tap Water Main	Per inch of Tap diameter	\$ 115.00
Miscellaneous	Actual Cost	-----

All hourly charges shall include travel time to and from the job location. Work performed outside regular business hours at the request of customers shall be charged at 150 % of the rates in the schedule. Miscellaneous charges shall include actual charges for equipment rented to perform the work. The above schedule shall also be used to calculate charges when City staff or equipment is used on private facilities. The staging charge shall be used for construction but may be waived for other types of work at the discretion of the director.

**Charges for Miscellaneous Services:**

If any action taken by unauthorized persons inside a meter box causes damages to a curb stop or a cover or lock connected to a curb stop, the resident or customer responsible for the premises shall be charged a fee of \$150.00 for each incident in addition to other fees and charges.

Other account fees, service charges and penalties shall be charged as applicable:

Account Establishment Fee	\$ 25.00
Returned Check Fee	\$ 35.00
Locating Meter	\$ 40.00
First Turn-on/Turn off (Within 12 Months)	\$ 0.00
Turn-on/Turn off at Customer Request (No Homeowner Valve) – per Trip ***	\$ 40.00
Turn-on/Turn off at Customer Request (Homeowner Valve) – per Trip	\$ 75.00
Emergency Call Out for Turn-on/Turn off (No Homeowner Valve) – per Trip ***	\$ 60.00
Emergency Call Out for Turn-on/Turn off (Homeowner Valve) – per Trip	\$115.00
First Reread (within a 12 month period)	\$ 0.00
Second and Subsequent Rereads ( within a 12 month period)*	\$ 40.00
After Hours Turn-on (Service application received after 4:00 pm)	\$ 60.00
Emergency Call Out for Turn-on**	\$ 90.00
Remove and Test Meter (If meter reads within manufactures specifications)	\$125.00
Remove and Test Meter (If meter reads outside the manufacturers specifications)	\$ 0.00
Turn-off for Delinquency	\$ 40.00
Lock Meter for Delinquency	\$ 75.00
Remove Meter for Delinquency	\$100.00
Removal of Straight Line or Jumper	\$200.00
Cut off Water at Main	\$350.00

\* Reread fees do not apply if regularly scheduled meter read is determined to be incorrect.

\*\* Fees apply when water cannot be left on during normally scheduled turn-on times.

\*\*\* Fee will not be assessed when the turn-on/turn/off is for the installation of a homeowner valve.

**Deposits, Late Fees and Service Charges:**

Deposits shall be two and one-half (2½) times the monthly bill for all services, as estimated by the director using whatever data may be available, with a minimum deposit of seventy-five dollars (\$75.00) per unit for water and seventy-five dollars (\$75.00) per unit for sewer. Deposits may be waived if evidence is produced that the customer has a good record of payment or that the customer would reasonably be expected to pay all bills promptly. In the event a deposit is waived or is less than two and one-half (2½) times the monthly bill for all services for whatever reason, and that the customer is delinquent in payment of one (1) or more bills, the deposit for that customer's account or accounts may be required to be increased to two and one-half (2½) times the monthly bill for all services. Such increased deposits may be required to be paid in full before reconnection of service.

In the event a utility bill has not been paid by the 10<sup>th</sup> of the month, 15% of the balance will be added to the account. If the account is not paid by the 20<sup>th</sup> of the month the account may be subject to an additional late fee of 10% of the balance owed and not less than ten dollars (\$10.00). Late fees may be incurred whether or not the service is disconnected.

Payment of these fees shall not exempt any user from any civil or criminal action resulting from violations of this chapter.

**Equivalent Residential Units (ERU'S):**

An equivalent residential unit is that portion of a user's facility that has an impact on the water and wastewater system equivalent to a single-family residence. The determination of a facility's equivalent residential units shall be based on estimated water consumption as shown in guidelines below. Peak water consumption of three hundred (300) gallons per day shall be the equivalent of one (1) residential unit. If the table does not provide information for a particular application, the estimated water consumption shall be as calculated by the director in accordance with sound engineering practices using information available from Georgia EPD, USEPA, or standard reference materials commonly used for estimating flows.

<u>Type of Facility</u>	<u>Water Usage In Gallons Per Day</u>
Assembly Hall	3 per seat
Barber Shop/Beauty Parlor	125 per chair
Boarding House **	100 per room
Bowling Alley	50 per lane
Church	
w/o Day Care or Kindergarten	5 per seat
Correctional Institution	300 per bed
Country Club,	
Recreation Facilities Only	25 per member
Day Care Center, no meals	15 per person
Dental Office	100 per chair
Department Store	25 per employee
Factory	
without showers	25 per employee
with showers	35 per employee
Food Service Establishments (toilets & kitchen) **	
1) Restaurants,	
up to 12 hours/day to 18 hours/day	35 per seat
2) Restaurants,	
that use paper products only	15 per seat
3) Restaurants,	
above 18 hours /day	50 per seat
4) Bar and Cocktail Lounge	30 per seat
5) Drive-in Restaurant	35 per car space
6) Carry-out Only	35 per 100 sq. ft
plus	15 per employee
Hospital	
1) Inpatient	300 per bed
2) Outpatient	300 per bed
Hotel, no kitchen	100 per room
Kindergarten, no meals	15 per person
Laundry, Commercial	1000 per machine
Laundry, coin	150 per machine
Lodges	50 per bed
Mobile Home Park	300 per site
Motel, no kitchen	100 per room
Nursing Home	100 per bed
Office	25 per employee
Physician's Office	200 per exam room
Prison	300 per inmate
Schools:	
1) Boarding	100 per person
2) Day, Restrooms Only	12 per person

3) Day, Restrooms, and Cafeteria	16 per person
4) Day, Restrooms, Gyms & Cafeteria	20 per person
Shopping Center (not including food service or laundry)	10 per 100 sq. ft
Stadium	2 per seat
Theater	5 per seat
Travel Trailer Park:	
1) With Independent Water & Sewer Connection	100 per site
2) W/o Independent Water & Sewer Connection	35 per site
Warehouse	10 per 100 sq. ft

\*\* Add 300 gallons per machine to amount indicated if laundry or dish washing machines are installed.

In the event a facility is made up of more than one smaller component facility, the determination of equivalent residential units shall be calculated as the sum of all components' equivalent residential units.

Notwithstanding, in a case involving a site utilizing its own private water supply and distribution system to multiple locations resulting in the production of domestic type wastewater only, such as employee restrooms and showers, such that reading and maintenance of meters would create excessive costs and hardship in the judgement of the director, the City may bill on flow estimates calculated on the basis of an average flow per employee times the average number of employees at such facility for the recovery of costs of transporting and treating the wastewater.

For any water meter used for purposes of irrigation only, the following table shall be used to determine Equivalent Residential Units (ERU's) for purposes of establishing fixed charges on monthly bills.

	<u>ERUs</u>
3/4" Tap	1
1" Tap	2
1½" Tap	4
2" Tap	8

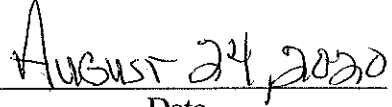


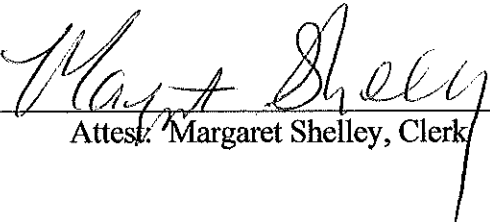
**Adjustments in Billing:**

The City Clerk shall be authorized to make equitable adjustments in billings for wastewater services only in cases where leaks in pipes and plumbing facilities result in increased billings without fault on the part of the customer. Such adjustments shall be made based on an average of prior billings only after repairs have been made as certified by a licensed plumber, licensed utility contractor or at the authorization of the City Clerk and shall be limited to three months' billings.

**BE IT FURTHER RESOLVED** that the foregoing rate and fee schedules shall become effective immediately upon approval of this Resolution by the City Council and shall be reflected in the billings to customers beginning with the bills sent out in November 2020 for October 2020 usage.

  
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Eddie Daniels, Mayor

  
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Date

  
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Attest: Margaret Shelley, Clerk